

This guide is to be used for uploading software to the following High End Systems fixtures:

Technospot TechnoArc SolaWash 19 SolaWash 37 Shape Shifter C1 ShapeShifter W1 ShapeShifter W2 SolaSpot SolaSpot Pro CMY SolaFrame 1500 SolaFrame 2000

- SolaSpot 2000 SolaSpot 2000 High CRI SolaHyBeam 2000 SolaWash 2000 eMotion SolaHyBeam 1000 SolaSpot 1000 SolaFrame Theatre SolaFrame 750 HEX QUAD UNO
- Obtain new software files from the High End Systems support website www.highend.com/products/lighting There are several files within the .zip file. You will need to unzip the file you download. Uploader I uses the.gsd files. Uploader II can use either .gsd or .hyd files.
- 2. Remove the micro SD card from the upload unit and place it in the USB adapter.





- 3. Plug the adapter into the computer with the downloaded files. Copy the files to the USB drive. NOTE: If you have multiple fixture types to upload, you can organize the files by creating folders for the different fixture types and store the files in appropriately named folders (Frame2000, Beam1000 for example).
- 4. Place the micro SD card back in the upload unit. The gold fingers on the micro SD card should face toward the front panel.
- 5. Refer to the list on the following page before plugging the XLR connector from the upload unit into a fixture.



Technical Service Bulletin

High End Systems Software Update Procedure

The following fixtures may be uploaded 5 units at a time, by connecting them together with DMX cables.



These fixtures **MUST** be powered down before connecting them to the upload unit. Please ensure that these fixtures are powered off at least 5 seconds prior to powering on and beginning an upload.

Technospot TechnoArc SolaWash 19 SolaWash 37 SolaSpot SolaFrame 1500

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Shape Shifter C1 ShapeShifter W1 ShapeShifter C2 ShapeShifter W2 SolaSpot Pro CMY

The following fixtures may be uploaded 20 units at a time by connecting them together with DMX cables. *These fixtures DO NOT need to be powered down before connecting the upload unit.*

SolaFrame 2000 SolaSpot 2000 SolaSpot 2000 High CRI SolaHyBeam 2000 SolaWash 2000 eMotion SolaFrame 1000

- SolaSpot 1000 SolaFrame 750 SolaFrame Theatre HEX QUAD UNO
- 6. Uploader II has an option menu that allows for selection of the upload speed or mode. Refer to this chart for valid upload speeds per fixture type.

Software Updata System



	Uploader I	Uploader II			New Uploader II	
					Low	
Fixture		slow	standard	fast	Speed	Automatic
Technospot	Х	Х	Х		Х	
Technoarc	Х	х	х		Х	
SolaWash 19	х	х	х		Х	Х
SolaWash 37	х	х	Х		х	Х
Shapeshifter C1 (V100)		х			Х	
Shapeshifter C1 (V105)	х	х	х	Х	Х	Х
Shapeshifter W1 (V100)		х			Х	
Shapeshifter W1 (V105)	x	х	х	Х	х	Х
Shapeshifter C2	Х	х	х	Х	Х	Х
Shapeshifter W2	Х	х	х	Х	Х	Х
SolaSpot	x	х	х		х	Х
SolaSpot Pro CMY	X	Х	х		Х	Х
SolaFrame 1500	X	Х	х		Х	Х
SolaFrame 2000	x	х	х	Х	х	Х
SolaSpot 2000	X	Х	х	Х	Х	Х
SolaSpot 2000 High CRI	х	х	х	Х	Х	Х
SolaHyBeam 2000	x	х	х	Х	х	Х
SolaWash 2000	X	Х	х	Х	Х	Х
eMotion	x	х	х	Х	Х	Х
SolaFrame 1000	X	Х	х	Х	Х	Х
SolaSpot 1000	Х	х	х	Х	Х	Х
SolaHyBeam 1000	x	х	х	Х	х	Х
SolaFrame 750	X	Х	х	Х	Х	Х
SolaFrame Theatre	x	х	х	Х	х	Х
HEX	x	х	х	Х	х	Х
QUAD	Х	Х	х	Х	Х	Х
UNO	x	х	х	Х	х	Х

Uploader Power on Screen



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7. Turn on the upload unit, and press the MODE/ESC button to display the menu screen. If you have multiple folders available, select the correct folder for the fixture type that you would like to upload.





- 8. Power up the fixtures. They will display "Long Wait." If the fixture requires a power cycle before the upload, you will have 30 seconds to start the upload, otherwise the fixture will boot normally. If the fixture does not require a power cycle before the upload, simply move on to step #9.
- 9. On the upload unit, scroll to the .gsd or .hyd software file you wish to update and press the button. You can upload the software files in any order.
 - a. If you select a .gsd file on Uploader I, you will be prompted to enter a password. Use the Up, Down, Left

and Right arrow buttons on the upload module to enter the password, which is 777777. Press the

button to start the upload. button after typing the password. Select Yes, and press the

b. If you select .gsd or .hyd files on Uploader II, you will not be prompted to enter a password. Simply

press the 🕊 button to start the upload.

- c. During the upload, the fixture display will show a status bar indicating upload progress.
- 10. When the upload is complete you will be asked if you want to upload another module.
 - ${\cal O}$ button to continue, until all modules are a. If you are using the .gsd files, select YES and press the ∇ uploaded. If you are using the .hyd files, all modules will be uploaded automatically.
 - b. After uploading the last module, chose NO and press the button to reset the fixture.
 - c. NOTE: Always upload all modules in the fixture. Failure to do so may result in suboptimal fixture performance.
- 11. Unplug the uploader from the fixture, and turn off the upload unit.

For further information or technical assistance, please contact customer service directly, or e-mail - support@highend.com

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